

Enhance Stewardship & Public Service	Improve Operational Efficiency	Enable Convenient Account Compliance
<p>Enrich Constituent Engagement</p> <ul style="list-style-type: none"> • Increase public satisfaction and transparency with configurable communication that is specific to account type and constituent activity • Humanize the payment process by enabling constituents to resolve their accounts in a timely, convenient manner – minimizing the chance of additional penalties and costs • Support constituents by communicating in their preferred method (e.g., phone, letter, text or email) • Proactively communicate with constituents regarding fees and due dates • Embrace changing consumer behavior and meet the demand for frictionless, digital, personalized communication • Gain insight into all fine/fees assigned to a constituent, helping them simplify the compliance process 	<p>Maximize Resources & Decrease Costs</p> <ul style="list-style-type: none"> • Automate routine tasks and the compliance lifecycle, including sending notices, reminders and confirmations • Let Finvi do the heavy lifting for you — tracking fees, accounts and payment plans. We work with you to drive timely account compliance • Reduce monthly expenditure with budget-neutral pricing and a fully integrated system delivered by one partner • Skip tracing capabilities ensure payment notifications and reminders reach constituents • Increase ROI and reduce the number of staff hours it takes to collect each payment by promoting self-service payment options • Simplify reconciliation and reporting. • Decrease costs by minimizing the reliance on outside collection agencies (DO NOT USE IN PRINT, ONLY IN TALK TRACKS) 	<p>Instantly Access Actionable Data</p> <ul style="list-style-type: none"> • Enhanced reporting and dashboards provide access to near-real-time data: <ul style="list-style-type: none"> ○ Determine the most effective communication strategies. (e.g., Is sending a reminder letter more effect at 15- or 20-days delinquent?) ○ Understand how your constituents prefer to make payments • Finvi implementations consultants will work with you to provide initial standard reports and dashboards to meet your business needs • Configurable reports and dashboards allow you to make updates as needed • Data easily interfaces with your system of record
<p>Support With Regulatory Requirements</p> <ul style="list-style-type: none"> • Comprehensive reporting capabilities allow you to easily monitor and react to compliance nonconformities and requirements • Flexible configurations help you stay compliant with your unique federal, state and local legislative and regulatory mandates • Built-in workflow helps minimize the risk of non-compliant communications due to lack of consent • Secure use of constituent data to support data privacy, state data breach requirements and mandated workflows • Complete visibility and control over consent, communication frequency, payment authorizations and the timing and content of correspondence, texts and emails • Direct access to in-house regulations and risk team specializing in state and local government requirements, consumer protection laws, privacy and security requirements and state of the art training and education designed specifically for the Federal, state and local governments 	<p>Key Value Prop: Improve account compliance, stewardship and public service with an end-to-end solution that provides enhanced constituent engagement, flexible payment options, improved productivity and a fully automated communication lifecycle.</p>	<p>Make Payments Easy</p> <ul style="list-style-type: none"> • Offer flexible, modern payment options and plans, including online payment capabilities for fast, easy compliance • Provide point of sale (POS) payment terminals at each transaction site for additional convenience • Easily schedule secure recurring payments for no-hassle compliance • PCI-complaint call center available for quick over-the-phone payments • Better serve the public, including those without access to banking services